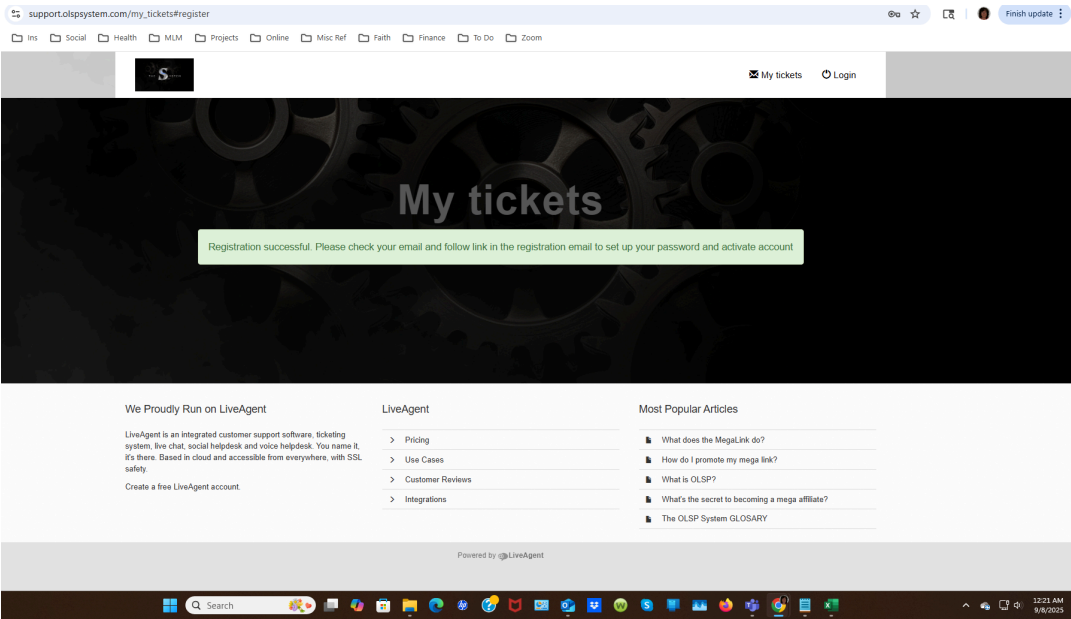


Cancel & Refund Request

From: Barbara Dowling (bjd722@yahoo.com)  
To: support@olspsystem.com  
Date: Monday, September 8, 2025 at 01:13 AM EDT

Dear Customer Support,

I have not received an acknowledgement or reply to my request to cancel my account and issue a refund submitted at 1:32am on Friday, September 5, 2025. It was sent to: support@olspsystem.com the contact information on the receipt I received. I also tried to submit a support ticket by setting up an account today. The system acknowledged my request saying to check my email. I did not receive an email.



A copy of my payment is below in my original request. Here is the email I received with my login information:

[IMPORTANT] Your OLSP System Login Information

To: me · Thu, Sep 4 at 3:40 PM

## Message Body

Welcome to the OLSP System!

The OLSP System is the all-in-one affiliate marketing platform - giving you everything you need to make commissions online,  
even if you're starting from scratch with zero tech experience.  
To get started, [click here to activate your account](#)

Inside you'll find:

Step-by-step video training on getting started with affiliate marketing  
Ready-to-go products and sales funnels to promote & earn with  
Software tools to automate your profits

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Your OLPS account details:

Account created: 2025-09-04 19:40:23.06376 +0000 UTC

Login: bjd722@yahoo.com

Password: :xxxxxxxxxxxxxx

[\[\[Click here to activate your account now\]\]](#)

To Your Success,

The OLSP Team

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PLEASE NOTE: You can access any OLSP products you have purchased inside your OLSP System account. Once logged in, scroll down to "My Products", click on the "Access Product" button, then watch the video training to get started...

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Under your Acceptance of Terms in section 5.1 it states You ay cancel your membership at any time by following the cancellation procedure specified on the Site.

Under your Cancellation and Refund Policy it states:

Section 1 Cancellation:

We give a 30-day guarantee for users from the time of purchase unless stated otherwise. To initiate a cancellation, contact our support team. Once your cancellation is approved, the product/service will be revoked and the refund process, if applicable, will begin.

Section 2 Refunds:

Refunds are processed for eligible cancellations in accordance with our policy guidelines. The refund amount may be subject to deductions based on any used portion of the service/product, transaction fees or other applicable charges. Refunds are typically processed within [specific number of business days], but the exact timing can vary depending on he payment method. Refunds will be credited to the original payment method used during the purchase.

I purchased the Teambuilders Lifetime Launch On September 4, 2025 at 8:41pm. I cancelled it on September 5, 2025 at 1:31am, 5 hours and 10 minutes later. That is well within the 30 day guidelines. I did not go through any of the courses in full but just checked things out to see if this was something I wanted to do. It was not my cup of tea. I've given you all the information I believe you need to take care of my request. If there is something further you need, please let me know. I understand we are in

different time zones with a difference of 4-6 hours. Also, your support team may not work on weekends. Just in case you did not receive the original request, I have sent it again with the above additional information. I am expecting at least an acknowledgement of this request with the approximate time frame I can expect the account cancelled and a credit to be processed to my account, since your terms do not specify the timeframe.

Thank you again for your prompt attention to my request.

Barbara Dowling

----- Forwarded Message -----  
**From:** Barbara Dowling <bjd722@yahoo.com>  
**To:** support@olspsystem.com <support@olspsystem.com>  
**Sent:** Friday, September 5, 2025 at 01:31:52 AM EDT  
**Subject:** Fw: Your wayne crowe ltd receipt [#1200-2382]

Dear Support,

I attended a webinar yesterday hosted by Wayne Crowe with Ben Murray and purchased The Teambuilders Life Time Launch for \$997 charged to my American Express Account. I did the three first steps and looked over the OLSP System and the Mega Builder System. Bottom line, I am not motivated by earning points and doing challenges, competing to be at the top of the leader board. The programs you are suggesting to sell as an affiliate are not what I would like to promote. Wayne is an excellent sales person because he convinced me that it would be something I would want to do. When I was able to sign into the program and look around, I see it is not what I want to do. I can see it would be an excellent program for some people, but it is definitely not something I want to do. I therefore would like to cancel the program and receive a full refund of \$997 on my American Express Account. Also, please cancel the orientation call I signed up for on Monday, September 8, 2025 at 12pm (noon) EDT. Thank you for the opportunity and for promptly processing my request to cancel and refund the purchase price.

Barbara Dowling  
bjd722@yahoo.com

----- Forwarded Message -----  
**From:** wayne crowe ltd <receipts+acct\_17jq9mihymtx0hy@stripe.com>  
**To:** "bjd722@yahoo.com" <bjd722@yahoo.com>  
**Sent:** Thursday, September 4, 2025 at 03:50:03 PM EDT  
**Subject:** Your wayne crowe ltd receipt [#1200-2382]



Receipt from wayne crowe ltd

Receipt #1200-2382

| AMOUNT PAID | DATE PAID               | PAYMENT METHOD          |
|-------------|-------------------------|-------------------------|
| \$997.00    | Sep 4, 2025, 8:48:41 PM | AMERICAN EXPRESS - 5003 |

SUMMARY

|                                      |          |
|--------------------------------------|----------|
| Teambuilders Lifetime Launch (\$997) | \$997.00 |
|--------------------------------------|----------|

**Amount paid**

**\$997.00**

If you have any questions, contact us at [support@olspsystem.com](mailto:support@olspsystem.com).

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at wayne crowe ltd, which partners with [Stripe](#) to provide invoicing and payment processing.